FOR PARENTS · CIRCULAR & QUICK START

Introducing the New Jusklik Parent App

Dear Parents,

We are pleased to inform you that our school's parent app is being upgraded to **Jusklik** — a faster, smarter and more modern app that replaces the current Cloud9 parent app. The upgrade is **seamless** and takes less than a minute.

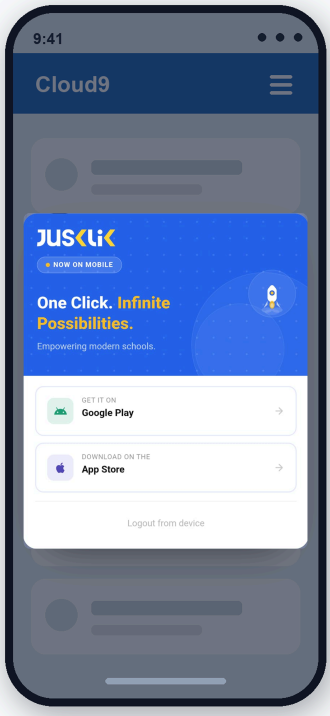
WHAT YOU NEED TO DO

When you next open the Cloud9 app, you will see a prompt to download **Jusklik**. Install the app and log in with your existing details — from then on, Jusklik is your school app on mobile.

Prefer to install it yourself? Download directly at **app.jusklik.com/download**.

How to get started

1. **Get the app**
   — tap the "Download Jusklik" prompt in your current app, search **"Jusklik"** on the Play Store / App Store, or download directly at **app.jusklik.com/download**.
2. **Install**
   the Jusklik app on your phone.
3. **Log in**
   using the **same username and password** you already use. Forgot them? Tap **Forgot Credentials**. You can also log in securely with your **registered mobile number + OTP**.
4. **You're done**
   — all your children and information carry over automatically.



The "Download Jusklik" prompt you'll see in your current app.

What's new for you

Feature	What it means for you
Multi-threaded communication	School messages organised by topic, so nothing gets lost.
Sibling switch	Manage all your children from a single login. Applies when your children are linked as siblings in the school records. If any child is missing, please contact the school's admissions / administration department to have them mapped.
Smart notifications	Timely, consolidated alerts for attendance, homework, fees, transport & more.
Mobile-number login	Secure sign-in with OTP on your registered number.
Faster, cleaner design	A modern interface that's easier to use every day.

FORGOTTEN YOUR ID OR PASSWORD?

You can regain access easily: **(1)** tap **Forgot Credentials** and reset using your **registered mobile number**; **(2)** log in with your **mobile number + OTP**; or **(3)** contact the **school office** — they can reset your credentials for you.

Logging in from the school website?

Nothing changes for web login. If you access the parent portal through your **school's website**, please continue exactly as before — the **same web address, the same login page, and the same username & password**. The web login process is completely unchanged; only the **mobile app** is moving to Jusklik. Your details stay in sync across both.

If you need any help, please contact the school office. Thank you for being part of our school community.

Warm regards,
The School Administration