

MBS College

Sector-9, PSP Area, Dwarka, New Delhi-110077

Affiliated to GGSIPU and Approved by CoA & AICTE

ANNEXURE 14B

Feedback from the Students



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ANALYSIS OF STUDENTS' FEEDBACK AND ACTION TAKEN (SESSION 2025-26)

Students' Feedback is an essential element of the learning process. MBS COLLEGE collects the feedback on various aspects from the students using structured questionnaire. The feedback collected from the students has been analyzed and action taken to strengthen the quality of teaching learning environment and to look for opportunities to improve overall performances including teacher in classroom engagement with students to bring excellence in teaching and learning.

This questionnaire is collected through Google Form to all the students. The information provided by the students was kept confidential and was used as important feedback for quality improvement of the various subjects taught by

In order to arrive at comprehensive results, statistical analysis and graphic representations has been undertaken. The responses are scored in a five-point scale for each item i.e., Strongly disagree(SD), Disagree(D), Neutral(N), Agree(A), Strongly Agree(SA). Student indicates his / her level of agreement with the following statements by selecting appropriate option. **Total consolidated responses received were 520.** The IQAC has analyzed the responses of students' feedback form on curriculum design and report submitted to Head of department for further decision and action

QUESTIONS COVERED ARE GIVEN BELOW

S.No.	Statement
1	Does the course content is covered timely during the semester ?
2	How well did Industry interaction sessions help you understand current market Trends and technological advancements ?
3	Does the prescribed books/reading materials available in the library?
4	How satisfied are you with the faculty member's punctuality in conducting classes and their availability outside scheduled hours for doubt clearance and academic support?
5	Is the Internet /Wi-Fi facility available in the campus ?
6	Are you satisfied with career guidance provided by the department and Institution in helping you to map out your career goal?
7	Are you satisfied with the training and placement opportunities made available to students ?
8	Is the administrative and the other supporting staff helpful ?
9	Did the institute provide sufficient encouragement , time and resources for students to participate in Extra- curricular Activities , technical events and students Clubs ?
10	Does the department organized Industrial Tour for outside class Practical Exposure?
11	Are you satisfied with the quality, maintenance, and availability of the institute's infrastructure (classrooms, labs, library, and campus facilities) to support your learning?
12	The Student Grievances Redressal Cell and Sexual Harassment Cell exist in the Institute
13	The functioning of Student Grievance Redressal Cell is satisfactory
14	The overall atmosphere in the Institute Campus is conducive.
15	Suggestions (if any)

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GRAPHIC REPRESENTATION OF THE ANALYSIS

Table 1. Does the course content is covered timely during the semester ?

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	8%	8%	23%	46%	15%
Number	40	40	120	240	80

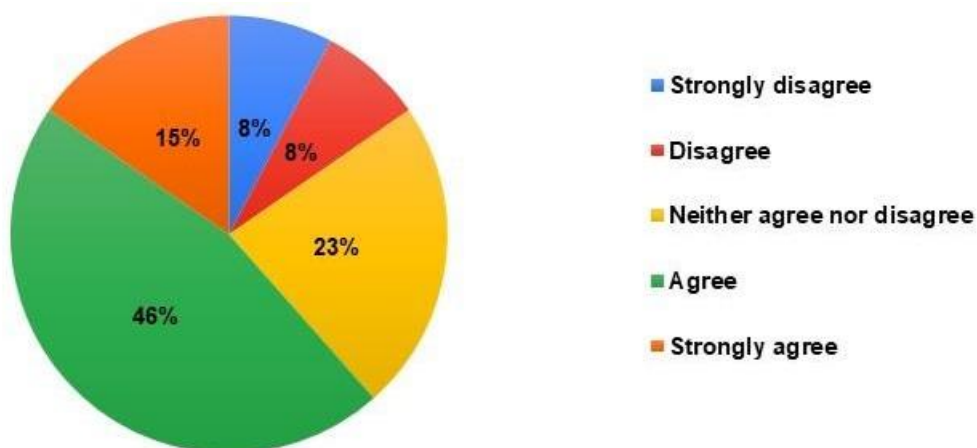
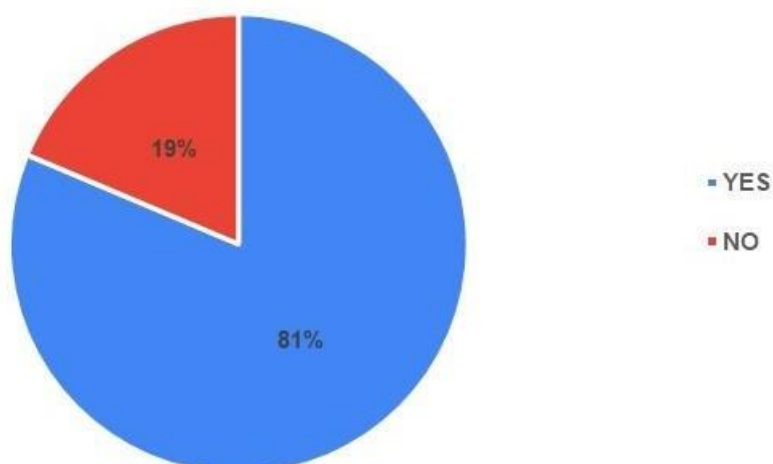


Table 2: How well did Industry interaction sessions help you understand current market Trends and technological advancements ?

Students' response	YES	NO
Percentage	81%	19%
Number	423	97



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Table 3: Does the prescribed books/reading materials available in the library?

Students' response	YES	NO
Percentage	93 %	7 %
Number	432	38

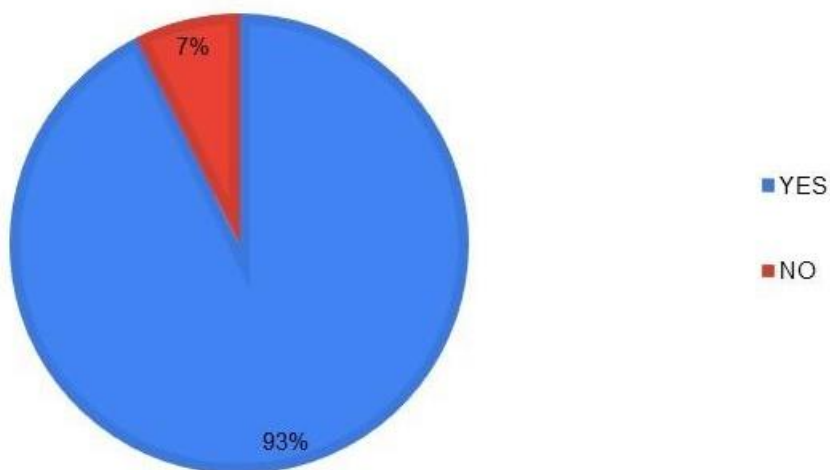
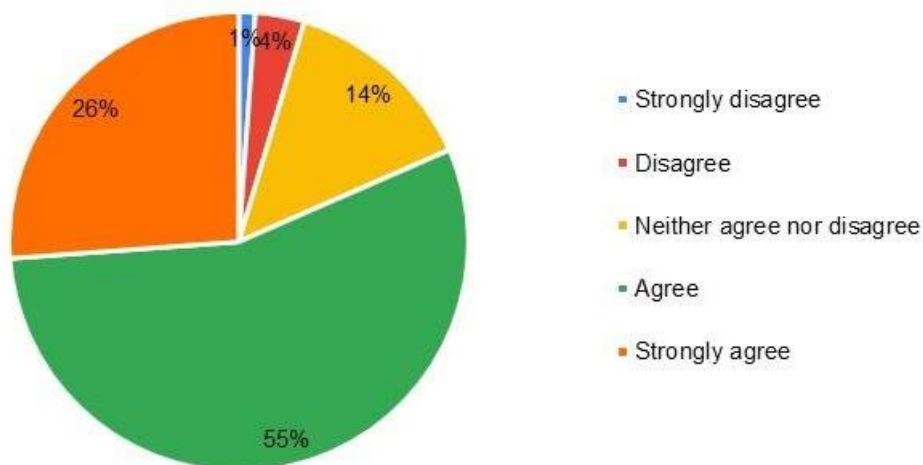


Table 4: How satisfied are you with the faculty member's punctuality in conducting classes and their availability outside scheduled hours for doubt clearance and academic support?

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	1%	3%	14%	26%	55%
Number	6	18	72	136	288



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Table 5: Is the Internet /Wi-Fi facility available in the campus ?

Students' response	YES	NO
Percentage	92%	8 %
Number	478	42

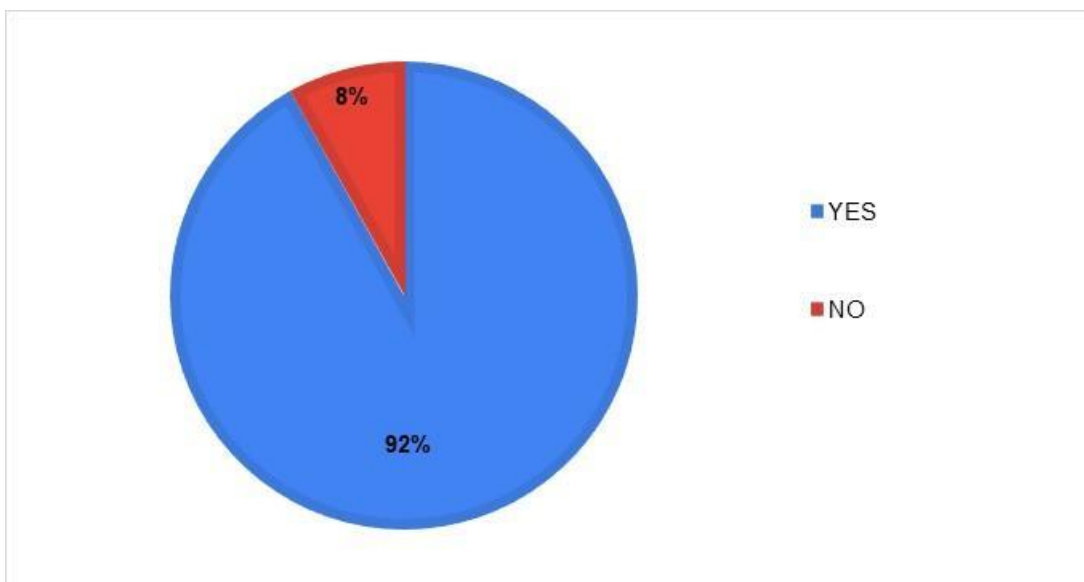
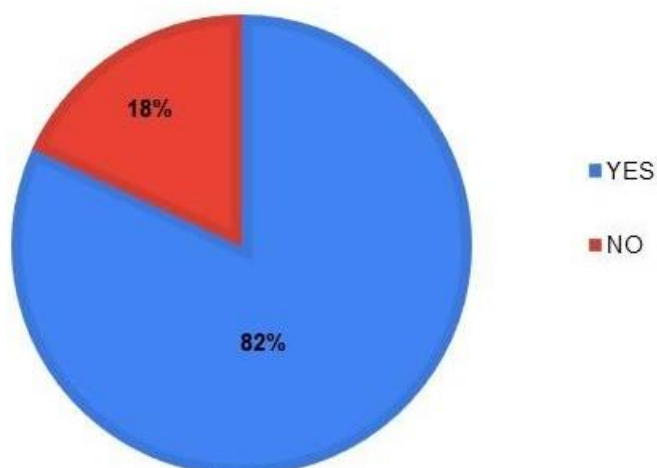


Table 6: Are you satisfied with career guidance provided by the department and Institution in helping you to map out your career goal?

Students' response	YES	NO
Percentage	82 %	18 %
Number	426	94



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Table 7: Are you satisfied with the training and placement opportunities made available to students ?

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	1%	3%	14%	62%	20%
Number	6	18	72	320	104

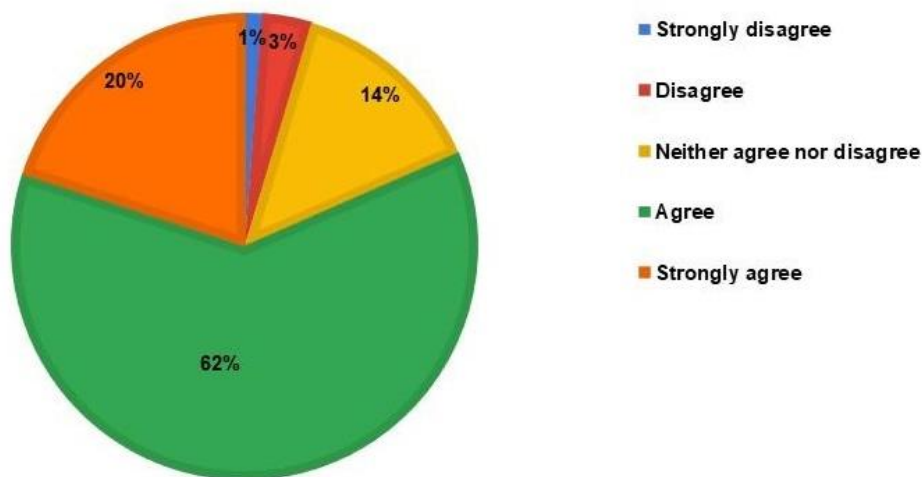
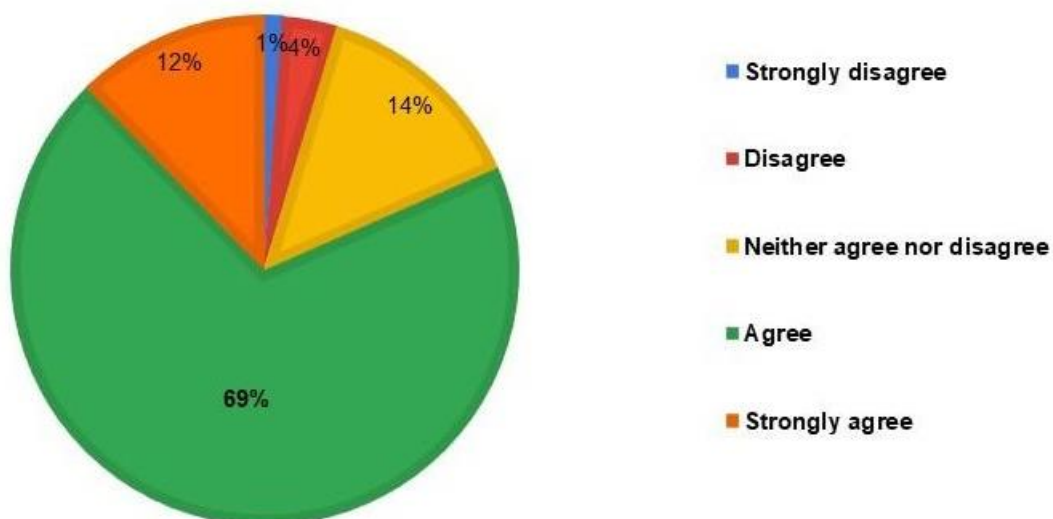


Table 8: Is the administrative and the other supporting staff helpful ?

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	1%	3%	14%	69%	12%
Number	6	18	72	360	64



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Table 9: Did the institute provide sufficient encouragement, time and resources for students to participate in Extra- curricular Activities, Technical Events and Students Clubs ?

Students' response	YES	NO
Percentage	95 %	5 %
Number	496	24

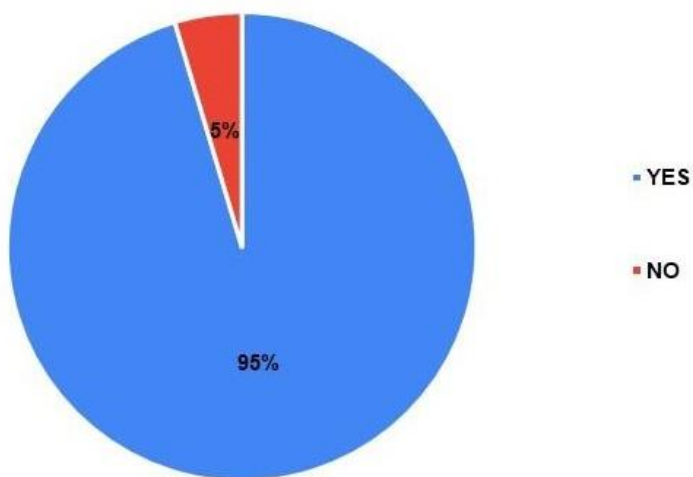
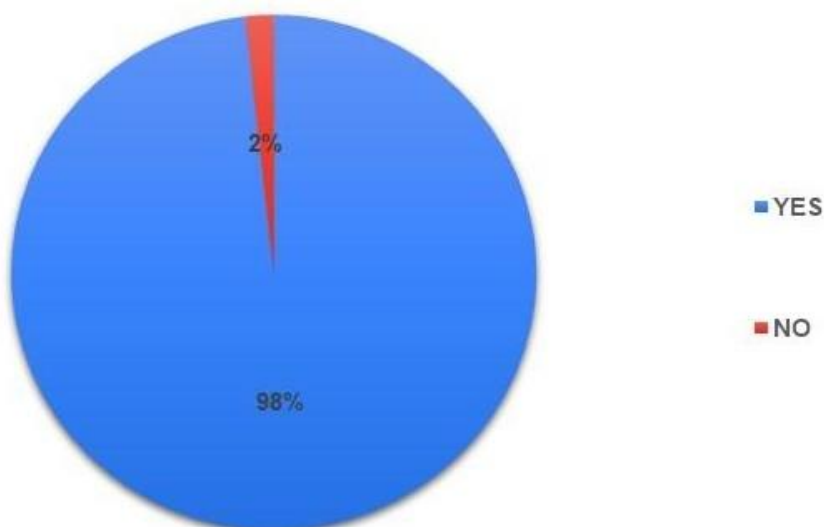


Table 10: Does the department organized Industrial Tour for outside class Practical Exposure?

Students' response	YES	NO
Percentage	98 %	2 %
Number	511	9



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Table 11: The Student Grievances Redressal Cell and Sexual Harassment Cell exist in the university.

Students' response	YES	NO
Percentage	98%	2%
Number	508	12

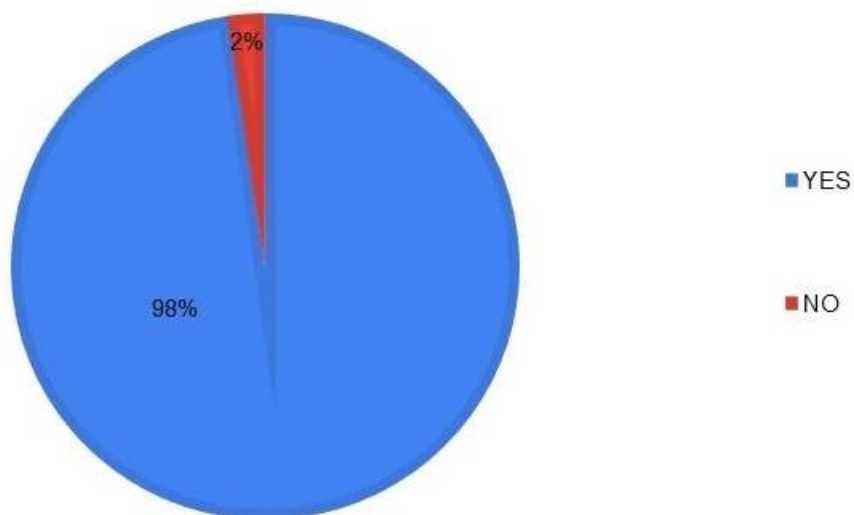
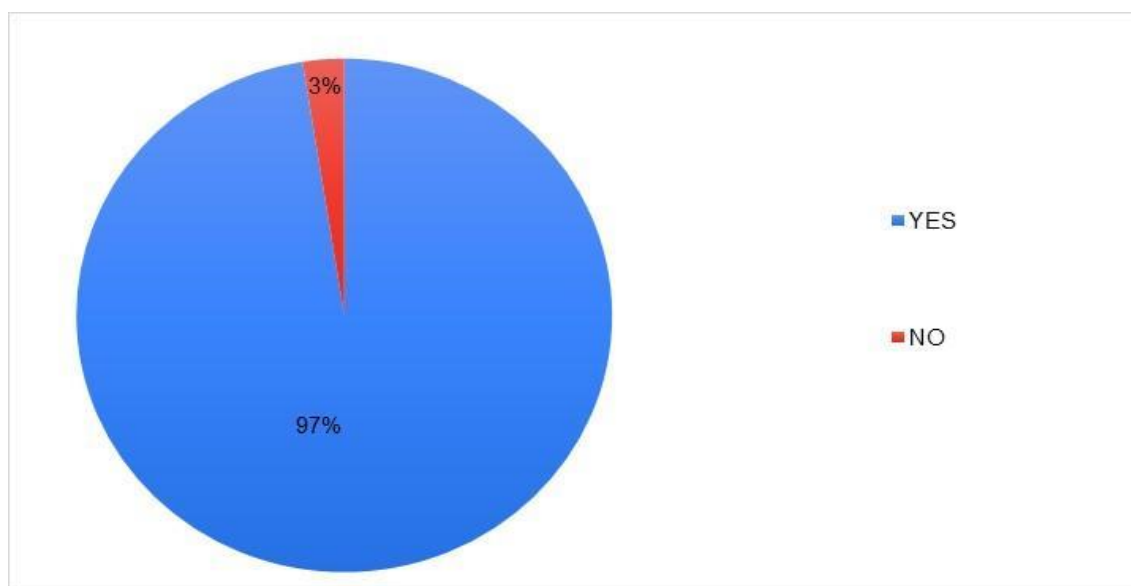


Table 12: The functioning of Student Grievance Redressal Cell is satisfactory

Students' response	YES	NO
Percentage	97%	3%
Number	505	15



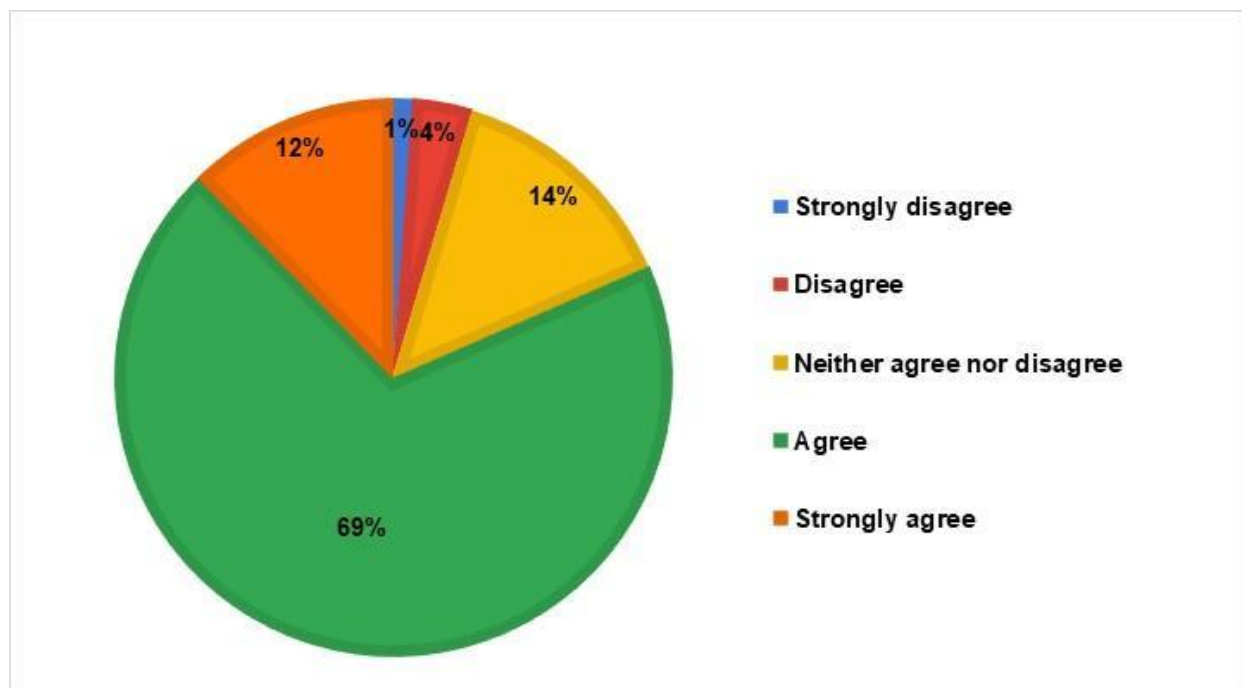
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Table 13: The overall atmosphere in the Institute Campus is conducive

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	1%	3%	14%	69%	12%
Number	6	18	72	360	64



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STUDENTS FEEDBACK ANALYSIS

1. **Timely coverage of course content:** 61% of students (46% Agree, 15% Strongly Agree) feel the course content is covered on time, 23% are neutral and 16% disagree (8% D, 8% SD). This is the weakest parameter in the survey and needs attention.
2. **Industry interaction sessions:** 81% of students (423 of 520) found the industry interaction sessions helpful in understanding current market trends and technological advancements; only 19% (97 students) say they did not.
3. **Library resources:** 93% of students say the prescribed books and reading materials are available in the library, while only 7% say they are not.
4. **Faculty punctuality and availability:** 81% (26% A, 55% SA) are satisfied with faculty punctuality and availability for doubt clearance and academic support, 14% are neutral and 4% disagree. More than half of the students (55%) strongly agree, which reflects a high level of faculty commitment.
5. **Internet / Wi-Fi:** 92% of students (478) report that Internet / Wi-Fi is available on campus, while 8% (42) do not, which points to connectivity gaps in some areas.
6. **Career guidance:** 82% of students (426) are satisfied with the career guidance provided by the department and institution, while 18% (94) are not.
7. **Training and placement:** 82% (62% A, 20% SA) are satisfied with the training and placement opportunities, 14% are neutral and 4% disagree.
8. **Administrative and supporting staff:** 81% (69% A, 12% SA) find the administrative and supporting staff helpful, 14% are neutral and 4% disagree.
9. **Extra-curricular activities:** 95% of students (496) agree that the institute gives sufficient encouragement, time and resources for extra-curricular activities, technical events and student clubs.
10. **Industrial tours:** 98% of students (511) confirm that the department organises industrial tours for practical exposure outside the classroom, which is a very strong result.
11. **Grievance and Sexual Harassment Cells:** 98% of students (508) are aware that the Student Grievance Redressal Cell and Sexual Harassment Cell exist in the institute, and 97% find the functioning of the Grievance Redressal Cell satisfactory.
12. **Campus atmosphere:** 81% (69% A, 12% SA) feel the overall atmosphere of the campus is conducive to learning, 14% are neutral and about 4% disagree.
13. **Overall:** The feedback is largely positive, with 81% to 98% favourable responses on 12 of the 13 parameters. The areas needing improvement are timely completion of the syllabus (61%), library availability of prescribed books (81%), career guidance (82%), and Wi-Fi connectivity (92%, with 8% reporting a gap).

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STUDENTS SUGGESTIONS

1. **Syllabus coverage for absentees Students :** Hold more extra/ remedial classes for Absentees students to cover wherever their classes and academics falls behind.
2. **Career guidance and placement:** Hold frequent regular career counselling sessions and guidance on higher studies, competitive exams and portfolio preparation to support students in setting their career goals.
3. **Furniture Upgradation :** Students suggested to provide more comfortable chairs for Computer lab and outdoor Seating areas .
4. **Wi-Fi and support services:** Remove Jammers from all computer labs to have free access.

ACTION TAKEN

1. **Syllabus coverage for absentees Students :** Remedial and extra classes are scheduled after regular hours and on free periods/weekends for students who missed lectures.
2. **Career guidance and placement:** Alumni and industry professionals are invited to interact with students and share career insights. Information on competitive exams, scholarships, and placement drives is shared through notice boards and official groups.
3. **Furniture Upgradation :** Additional benches/seating arrangements are being provided in outdoor and common areas such as the campus garden and canteen. Damaged or uncomfortable furniture is being repaired or replaced after inspection.
4. **Wi-Fi and support services:** Wi-Fi access is provided in computer labs for academic purposes, with login credentials issued to students. Sites unrelated to academics remain filtered to maintain discipline and network security.

