



◆ **Report - Parent Experience & Engagement Survey - June 2026** ◆

Date: 4th July 2026

Subject: **Report - Parent Experience & Engagement Survey - June 2026**

Dear Parent,

Greetings!

At the outset, we extend our heartfelt gratitude to every parent who took the time to participate in the **Parent Experience & Engagement Survey - June 2026**. Your thoughtful feedback, reflections and suggestions reaffirm the strong partnership that exists between home and school and demonstrate our shared commitment to providing every child with a meaningful, enriching and future-focused educational experience. These apart, your perspectives enable us to reflect on our practices, celebrate our strengths and continuously enhance the quality of education and care we provide.

We are delighted to share the outcomes of the survey, which reflect the confidence our parent community places in the school.

Here's a brief summary of the survey results:

Personal Development & Wellbeing

- **98%** of parents strongly agree or agree that their child feels **happy, safe and valued** at school.
- **99%** of parents strongly agree or agree that the school promotes **positive values, behaviour and a healthy school culture**.
- **97%** of parents strongly agree or agree that the school provides meaningful opportunities for their child's **holistic academic, physical and socio-emotional development**.
- **98%** of parents strongly agree or agree that their child is **motivated and looks forward to coming to school**.

Teaching, Learning & Academic Standards

- **98%** of parents strongly agree or agree that teaching at Credence is of a **high standard**, with engaging and well-structured lessons.
- **96%** of parents strongly agree or agree that the school maintains **high academic expectations** while encouraging students to take ownership of their learning.
- **94%** of parents strongly agree or agree that students receive **timely and meaningful feedback** to support their progress.
- **97%** of parents strongly agree or agree that the school's **digital learning platforms** are accessible, interactive and effective.
- **99%** of parents strongly agree or agree that the school ensures **continuity of learning** during transitions between online and face-to-face learning.

Care, Guidance & Student Support

- **96%** of parents strongly agree or agree that their child feels **comfortable approaching staff** for help and guidance.
- **98%** of parents strongly agree or agree that the school responds **effectively and promptly** to their child's academic and personal needs.
- **97%** of parents strongly agree or agree that students are treated with **fairness, dignity and respect** by all staff.
- **97%** of parents strongly agree or agree that the school provides **effective support** to students experiencing personal challenges.

Communication & Partnership

- **99%** of parents strongly agree or agree that **communication from the school is clear, proactive and timely** across multiple platforms.
- **98%** of parents strongly agree or agree that **parent concerns and queries are acknowledged and addressed promptly**.
- **99%** of parents strongly agree or agree that they feel **welcomed and valued as partners** in their child's educational journey.

Leadership & Management

- **99%** of parents strongly agree or agree that the school promotes a **positive, inclusive and welcoming culture** for all families.
- **99%** of parents strongly agree or agree that school policies and expectations are **clearly communicated and consistently implemented**.
- **99%** of parents strongly agree or agree that the leadership team is **responsive, approachable and acts upon parent feedback**.

Overall Satisfaction

- **99%** of parents strongly agree or agree that they are **satisfied with the overall quality of education and care** provided at Credence High School.

Parents overwhelmingly recognised the **dedication, professionalism and unwavering commitment of our teachers and staff in nurturing every child's academic, social and emotional growth**. They appreciated the **school's warm, safe and inclusive environment, high standards of teaching and learning, responsive leadership and clear consistent communication**. Many parents also acknowledged the **school's strong focus on student wellbeing, holistic development, values-based education** and its ability to provide seamless continuity of learning while fostering meaningful partnerships with families. These affirmations reflect the collaborative culture and shared commitment that continue to define the Credence community.

All feedback has been thoughtfully reviewed and it serves as an important source of reflection as we continue to **refine our practices, strengthen our programmes and enhance the overall educational experience for every learner**. As a school committed to continuous improvement, we will continue to listen, learn and work collaboratively with our parent community to ensure that Credence High School remains a place where every child thrives academically, socially and emotionally.

We value every response received and appreciate the time parents have taken to share both their encouragement and constructive suggestions. We sincerely thank you for your continued confidence and support. Should you wish to share further feedback, please feel free to connect with us through Jusklik.

Warm Regards,

Deepika Thapar Singh
CEO- Principal
Credence High School

We Laugh, We Play, We Learn