

SERVICE AGREEMENT

(Ref# MA/121203/26)

Between

M/s. Mazmo Environmental Services

And

M/s. Credence High School L.L.C

For Water Tank Cleaning & Pipeline System Disinfection Services

At Al Quoz, Dubai, UAE

Contract Period - 01-Apr-2026 to 31-Mar-2027

ANNUAL MAINTENANCE SERVICES

This agreement MA/121203/26 is made on 21 February, 2026 and between

M/s. Credence High School L.L.C, UAE (First Party) and

M/s. Mazmo Environmental Services, P.O. Box. 123315, Dubai, UAE (Second Party)

Whereas First Party is desirous of engaging the Second Party for providing the services described herein as scope of the work at the property herein name as location of services and the Second Party is an entity specialized and experienced in the services of cleaning and is willing and able to provide the said services, on the terms and conditions mentioned hereinafter

1. Scope of the work

A. Water Tank Cleaning: Cleaning and disinfection of the water tank by removing the dirt, mud, and all accumulated waste by using approved chemicals in compliance with the rules and regulations of the concerned authority.

A.A First Party Responsibility

- Water level to be maintained at the lowest possible level prior to our service delivery
- Provision of water and electricity required for the normal operation of the subject services to be provided free of charges to the Second Party during the provision of the services at the site.
- First party shall provide the Second Party the right of access to and exit from the property to perform the services as may be reasonably necessary. The right of access shall include the personnel, vehicle and equipment required for the provision of services.

A.B Exclusion and limitation to the scope of work

Exclusion/ Limitations:

B. Pipeline Network Disinfection Service: Chlorination & disinfection of the water tank and the water supply network to remove the bacterial contamination inside the pipeline network.

B.A First Party Responsibility

- Provision for water and electricity required for the normal operation of the subject services to be provided free of charges to the Second Party during the provision of the services at the site.
- First party shall provide the Second Party the right of access to and exit from the property to perform the services as may be reasonably necessary. The right of access shall include the personnel, vehicle and equipment required for the provision of services.
- First party shall provide proper prior information in advance to the tenants / occupants or people using the water under the system to be chlorinated to avoid getting into contact with chemically treated water

B.B Exclusion and limitation to the scope of work

Exclusion/ Limitations:

2. Commercial Terms & Pricing

Location: Al Quoz, Dubai, UAE

	Description	Unit	Rate	Frequency	Subtotal For 1 Year
1	Water Tank Cleaning & Disinfection RCC Tank-Ground - 150000 GL - 1 No	1	2,100.00	Yearly Twice	4,200.00

2 of 5

4. Billing Address

All the invoices under this contract will be prepared with below given address and details.

M/s.Credence High School L.L.C

Al Quoz,

Dubai,

UAE.

TRN: 100073014100003

5. Location of services

The services shall be provided at **Al Quoz, Dubai, UAE.**

6. The Term & Renewal

This Agreement shall remain valid from **01-Apr-2026 till 31-Mar-2027** and may be renewed automatically or expires. Unless otherwise agreed, the contract value shall be subject to an annual escalation to cover inflation, increased labour, and compliance costs as per the market trend

7. Safety Policy

We ensure that all personnel are equipped with appropriate personal protective equipment (PPE), including uniforms, gloves, face masks, and other safety gear as required. Work areas will be properly cordoned off with partitions and clear signage to ensure the safety of occupants and staff. Upon completion of the works, the site shall be thoroughly cleaned, with all tools, materials, and waste removed, leaving the area safe and in proper condition. All activities shall be carried out in strict compliance with Dubai Municipality regulations and other applicable authority safety standards.

8. Insurance

The Second Party maintains Public Liability Insurance up to **USD 5,000,000**, Workmen's Compensation coverage for all employees, and comprehensive insurance for its vehicles. Insurance certificates shall be provided to the Client upon request

9. Termination of Contract

Either party can terminate the contract with or without the permission of the other party by serving 30 days' notice explaining their intention to terminate the contract with or without giving the reason, whatsoever, for such termination.

10. Variation Clause

Any variation, addition, or modification to the scope of services under this Agreement shall only be valid if agreed in writing by both Parties.

Variations may include (but are not limited to) additional cleaning services, changes in service frequency, changes in scope, changes due to regulatory or authority requirements, or any other modifications that impact cost, manpower, equipment, or time.

Emergency variations, if required to safeguard health, safety, or compliance with regulatory authorities, shall be executed immediately with subsequent cost submission and approval. (Please provide 24 hours advance notice for cleaning requirements other than the scheduled cleaning jobs.)

11. Force Majeure

Neither Party shall be liable for delays or non-performance caused by events beyond their control (including natural disasters, pandemics, or government restrictions). The affected Party shall notify the other Party in writing of such an event.

12. Dispute Resolution

Any dispute arising under this Agreement shall first be resolved amicably through mutual discussion between the Parties

13. Indemnification

The Second Party shall fully and effectively indemnify and keep indemnified the First Party from or against all damages, losses, claims, demands expenses, costs and liabilities which the First Party may incur as a result of any breach by the Second Party of its duties and obligations under the agreement or any neglect or misconduct on the part of the Second Party or any of its employees.

14. Execution

- The First Party shall provide site access, water, electricity, and required permits; ensure safe working conditions including scaffolding or access panels if needed; notify occupants in advance of cleaning or disinfection; arrange drainage/waste removal where applicable; and cooperate to avoid delays. The Second Party shall not be liable for delays or costs arising from the Client's failure to fulfil these responsibilities
- The Second Party shall perform all works under this Agreement in accordance with applicable industry standards and in strict compliance with the safety rules and regulations prescribed by the competent authorities and the First Party. The Second Party shall be solely responsible for any liability arising from injury sustained by its employees in the course of performing the services.

IN WITNESS WHEREOF, the parties hereto have duly executed the agreement on the date and year first herein above written.

Best Regards

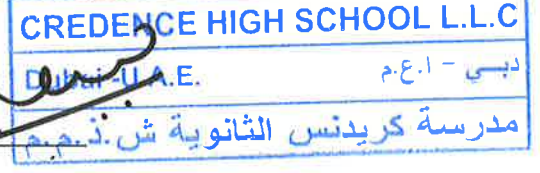

M/s. Mazmo Environmental Services



Signature

Name : Mr. Sanoob
Designation : Marketing Manager
Phone : 00971559546705

M/s. Credence High School L.L.C



Signature

Name : MR. SHAHEEN AROOBACKER
Designation : ADMINISTRATOR
Phone : 0551096978

SERVICE AGREEMENT

(Ref# MA/121202/26)

Between

M/s. Mazmo Environmental Services

And

M/s. Credence High School L.L.C

For Water Testing at Al Quoz, Dubai, UAE

Contract Period: 09-Mar-2026 to 08-Mar-2027

ANNUAL MAINTENANCE CONTRACT

This agreement (MA/121202/26) is made on 21 February, 2026 and between

M/s. Credence High School L.L.C, UAE (First Party) and

M/s. Mazmo Environmental Services, P.O. Box. 123315, Dubai, UAE (Second Party)

Whereas First Party is desirous of engaging the Second Party for providing the services described herein as scope of the work at the property herein name as location of services and the Second Party is an entity specialized and experienced in the services of cleaning and is willing and able to provide the said services, on the terms and conditions mentioned hereinafter

Water Test

Scope of Work: Samples are collected from the sampling points and sent to DM-approved laboratories to ensure the quality of the water.

Location: Al Quoz, Dubai, UAE.

	Description	Unit	Rate	Frequency	Subtotal For 1 Year
1	Water Test HPC & Legionella Test - 11 No <i>Sampling Locations</i> 1. All Water tanks - 3 Nos. 2. Water taps - 8 Nos (Cafeteria & Other tap)	11	90.00	Yearly 4 Times	3,960.00
Subtotal For 1 Year					3,960.00
VAT 5%					198.00
Grand Total					4,158.00

Total Amount AED 4,158.00 (UAE Dirham Four Thousand One Hundred Fifty-Eight Only)

3. Payment Terms

The Second Party shall submit invoices with the signed work completion sheet. The First Party shall make payment within 30 days by cheque or bank transfer. Delay in payment may affect future service provisions promptly or may discontinue services.

4. Billing Address

All the invoices under this contract will be prepared with below given address and details.

CREDENCE HIGH SCHOOL L.L.C
Dubai -U.A.E. دبي - ا.ع.م
مدرسة كريدنس الثانوية ش.ذ.م.م. 2 of 4
Customer Initial Sign



M/s.Credence High School L.L.C

Al Quoz,

Dubai,

UAE.

TRN: 100073014100003

5. Location of services

The services shall be provided at **Al Quoz, Dubai, UAE.**

6. The Term & Renewal

This Agreement shall remain valid from **09-Mar-2026 till 08-Mar-2027** and may be renewed automatically or expires. Unless otherwise agreed, the contract value shall be subject to an annual escalation to cover inflation, increased labour, and compliance costs as per the market trend

7. Safety Policy

We ensure that all personnel are equipped with appropriate personal protective equipment (PPE), including uniforms, gloves, face masks, and other safety gear as required. Work areas will be properly cordoned off with partitions and clear signage to ensure the safety of occupants and staff. Upon completion of the works, the site shall be thoroughly cleaned, with all tools, materials, and waste removed, leaving the area safe and in proper condition. All activities shall be carried out in strict compliance with Dubai Municipality regulations and other applicable authority safety standards.

8. Insurance

The Second Party maintains Public Liability Insurance up to **USD 5,000,000**, Workmen's Compensation coverage for all employees, and comprehensive insurance for its vehicles. Insurance certificates shall be provided to the Client upon request

9. Termination of Contract

Either party can terminate the contract with or without the permission of the other party by serving 30 days' notice explaining their intention to terminate the contract with or without giving the reason, whatsoever, for such termination.

10. Variation Clause

Any variation, addition, or modification to the scope of services under this Agreement shall only be valid if agreed in writing by both Parties.

Variations may include (but are not limited to) additional cleaning services, changes in service frequency, changes in scope, changes due to regulatory or authority requirements, or any other modifications that impact cost, manpower, equipment, or time.

Emergency variations, if required to safeguard health, safety, or compliance with regulatory authorities, shall be executed immediately with subsequent cost submission and approval. (Please provide 24 hours advance notice for cleaning requirements other than the scheduled cleaning jobs.)

11. Force Majeure

Neither Party shall be liable for delays or non-performance caused by events beyond their control (including natural disasters, pandemics, or government restrictions). The affected Party shall notify the other Party in writing of such an event.

12. Dispute Resolution

Any dispute arising under this Agreement shall first be resolved amicably through mutual discussion between the Parties

13. Indemnification

The Second Party shall fully and effectively indemnify and keep indemnified the First Party from or against all damages, losses, claims,

Customer
Initial Sign

CREDESCENCE HIGH SCHOOL L.L.C
دبي - ا.ع.م
مدرسة كريدنس الثانوية ش. ذ.م.م

3 of 4



demands expenses, costs and liabilities which the First Party may incur as a result of any breach by the Second Party of its duties and obligations under the agreement or any neglect or misconduct on the part of the Second Party or any of its employees.

14. Execution

- The First Party shall provide site access, water, electricity, and required permits; ensure safe working conditions including scaffolding or access panels if needed; notify occupants in advance of cleaning or disinfection; arrange drainage/waste removal where applicable; and cooperate to avoid delays. The Second Party shall not be liable for delays or costs arising from the Client's failure to fulfil these responsibilities
- The Second Party shall perform all works under this Agreement in accordance with applicable industry standards and in strict compliance with the safety rules and regulations prescribed by the competent authorities and the First Party. The Second Party shall be solely responsible for any liability arising from injury sustained by its employees in the course of performing the services.

IN WITNESS WHEREOF, the parties hereto have duly executed the agreement on the date and year first herein above written.

M/s. Mazmo Environmental Services



Signature

Name : Mr. Sanoob
Designation : Marketing Manager
Phone : 00971559546705

M/s. Credence High School L.L.C



Signature

Name : MR. SHAHEEN ABOOBACKER
Designation : ADMINISTRATOR
Phone : 0551096978