

**MBS SCHOOL OF PLANNING AND ARCHITECTURE**  
**AFFILIATED TO GGSIPU AND APPROVED FROM COA & AICTE**

**ANALYSIS OF STUDENTS' FEEDBACK AND ACTION TAKEN**  
**(SESSION 2023-24)**

Students' Feedback is an essential element of the learning process. MBS SPA collects the feedback on various aspects from the students using structured questionnaire. The feedback collected from the students has been analysed and action taken to strengthen the quality of teaching learning environment and to look for opportunities to improve overall performances including teacher in classroom engagement with students to bring excellence in teaching and learning.

This questionnaire is intended to collect information relating to your satisfaction towards facilities and services provided for creating conducive atmosphere for teaching and learning. The information provided by the students was kept confidential and was used as important feedback for quality improvement of the various subjects taught by

In order to arrive at comprehensive results, statistical analysis and graphic representations has been undertaken. The responses are scored in a five-point scale for each item i.e., Strongly disagree(SD), Disagree(D), Neutral(N), Agree(A), Strongly Agree(SA). Student indicates his / her level of agreement with the following statements by selecting appropriate option. **Total consolidated responses received were 138.** The IQAC has analysed the responses of students' feedback form on curriculum design and report submitted to Head of department for further decision and action

**QUESTIONS COVERED ARE GIVEN BELOW**

	<b>Statement</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
1	Course content is covered timely in the semester.					
2	Recommended reading material is adequate and relevant.					
3	The prescribed books/reading materials are available in the library.					
4	Class tests/mid-semester test are conducted properly and on time					
5	Internet facility/Wi-Fi facilities are available in the campus.					
6	Attendance records are displayed on time.					
7	Internal assessment/ are displayed on notice Board / Online notice Board					
8	Research facilities are satisfactory.					
9	Office staff/technical staff/library staff in the department are helpful.					
10	Sports facilities within the campus are satisfactory.					
11	The classrooms and Toilets/Washrooms are clean and well maintained.					
12	Clean drinkingwater/adequate power supply are available.					
13	The Student Grievances Redressal Cell and Sexual Harassment Cell exist in the Institute					
14	The functioning of Student Grievance Redressal Cell is satisfactory					
15	The overall atmosphere in the Institute Campus is conducive.					
16	Suggestions and Observations					

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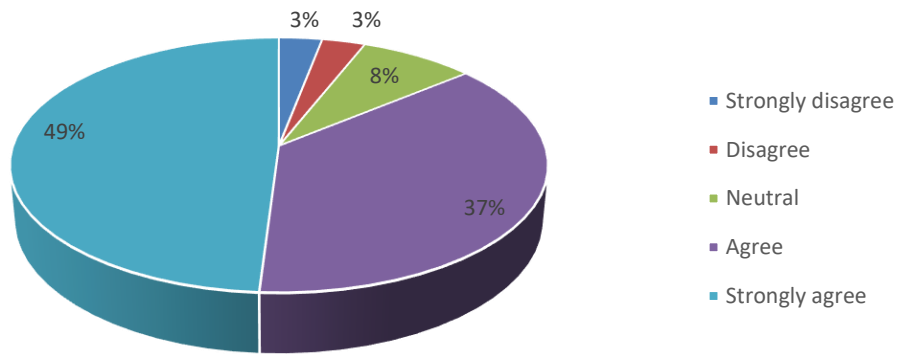
**GRAPHIC REPRESENTATION OF THE ANALYSIS**

**Total no of responses -138**

**Table 1. Regarding course content timely covered in the semester**

<b>Students' response</b>	<b>Strongly disagree</b>	<b>Disagree</b>	<b>Neither agree nor disagree</b>	<b>Agree</b>	<b>Strongly agree</b>
<b>Percentage</b>	2.7%	3.4%	7.7%	37.4%	48.9%
<b>Number</b>	4	5	11	51	67

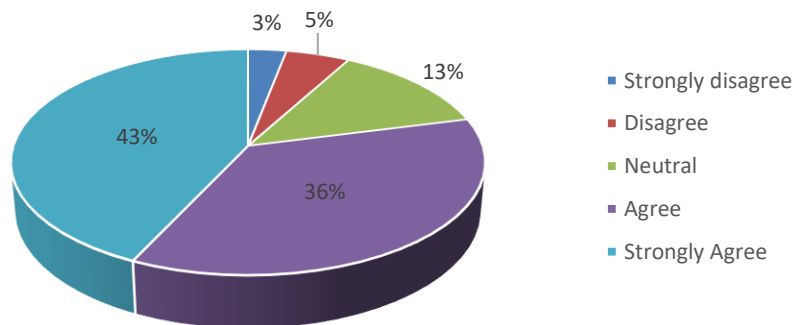
**Figure 1- Regarding course content timely covered in the semester**



**Table 2: Recommended reading material is adequate and relevant**

<b>Students' response</b>	<b>Strongly disagree</b>	<b>Disagree</b>	<b>Neither agree nor disagree</b>	<b>Agree</b>	<b>Strongly agree</b>
<b>Percentage</b>	3%	5%	13%	36%	43%
<b>Number</b>	4	7	18	49	60

**Figure 2- Recommended reading material is adequate and relevant**

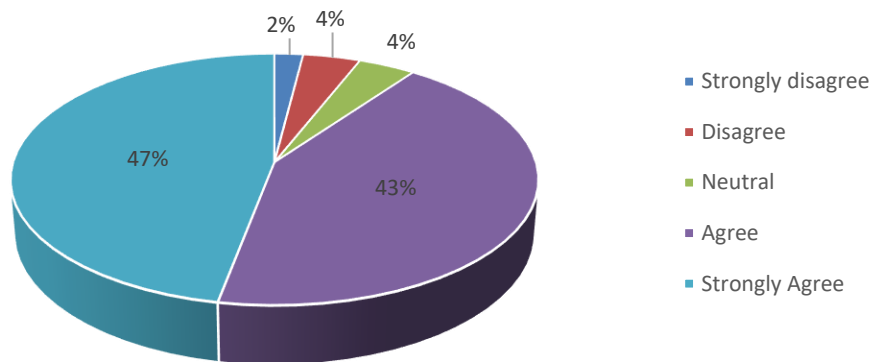


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**Table 3: Availability of the prescribed books/reading material in the library**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	4%	4%	43%	47%
Number	2	6	6	59	65

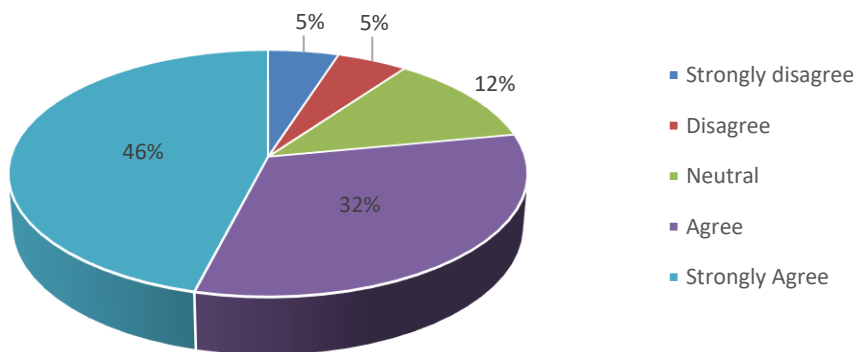
**Figure 3- Availability of the prescribed books/reading material in the library**



**Table 4: Conducting Class tests/mid-semester test properly and well in time**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	5%	5%	12%	32%	46%
Number	6	6	18	45	63

**Figure 4- Conducting Class tests/mid-semester test properly and well in time**

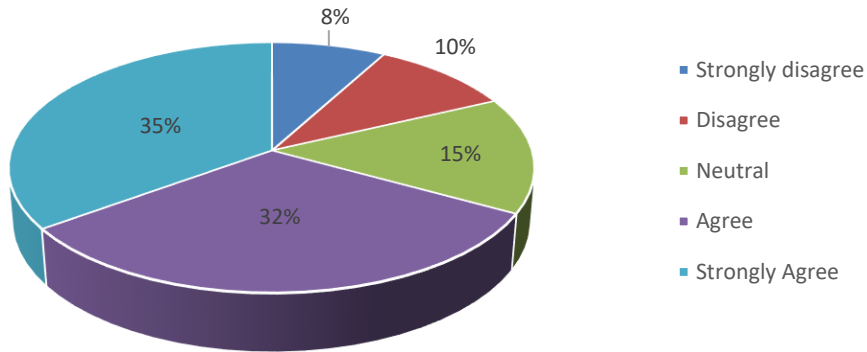


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**Table 5: Availability of the internet/Wi-Fi facilities in the campus**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>Percentage</b>	8%	10%	15%	32%	35%
<b>Number</b>	11	14	21	44	48

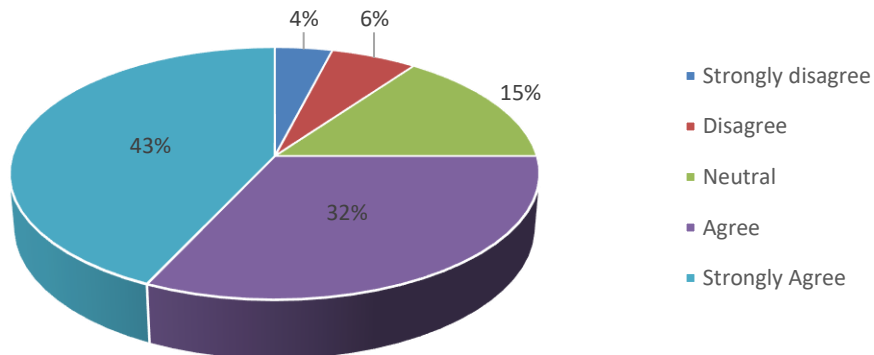
**Figure 5- Availability of the internet/Wi-Fi facilities in the campus**



**Table 6: Attendance records are displayed on time**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>Percentage</b>	4%	6%	15%	32%	43%
<b>Number</b>	6	8	21	44	59

**Figure 6- Attendance records are displayed on time**

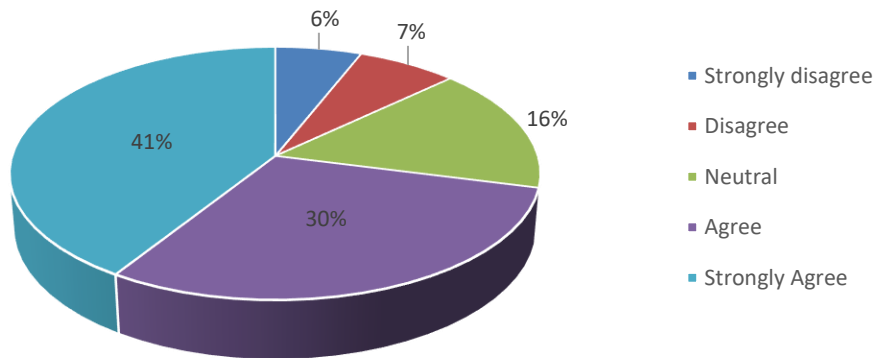


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**Table 7: Internal assessment are displayed on the notice board/ Online notice Board**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	6%	7%	16%	30%	41%
Number	8	10	22	41	57

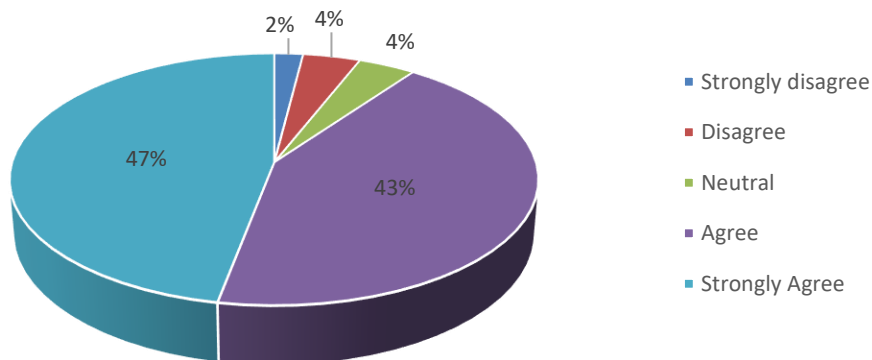
**Figure 7- Internal assessment are displayed on the notice board/ Online notice Board**



**Table 8: Research facilities are satisfactory.**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	4%	4%	43%	47 %
Number	2	6	6	59	65

**Figure 8- Research facilities are satisfactory**

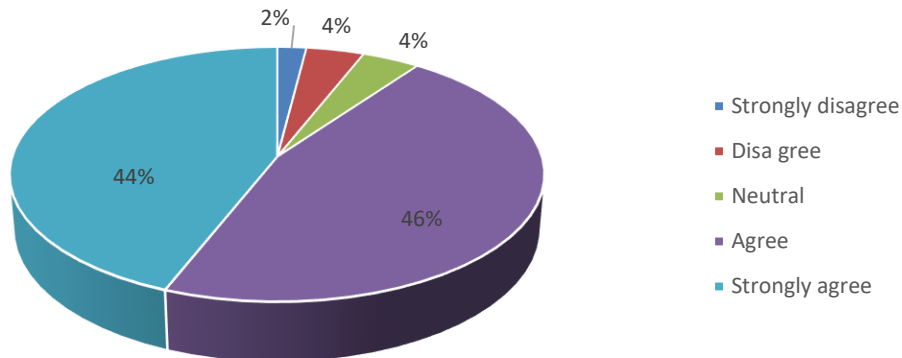


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**Table 9: Office staff/technical staff/library staff in the department are helpful.**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	4%	7%	3%	43%	43%
Number	5	9	4	60	60

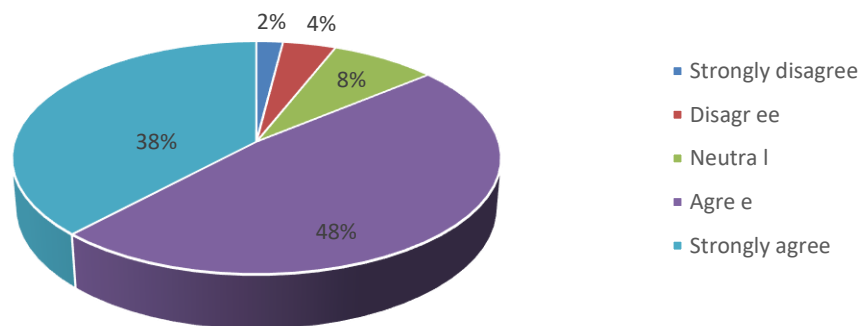
**Figure 9- Office staff/technical staff/library staff in the department are helpful.**



**Table 10: Sports facilities within the campus are satisfactory**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	4%	8%	48%	38%
Number	2	6	12	65	53

**Figure 10- Sports facilities within the campus are satisfactory**

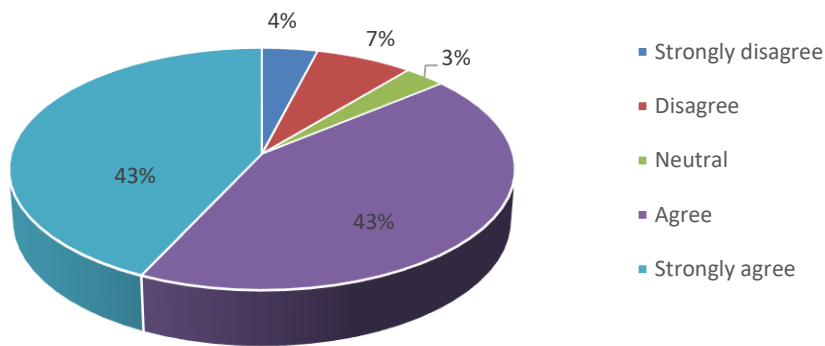


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**Table 11: The classrooms and Toilets/Washrooms are clean and well maintained.**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	4%	4%	46%	44%
Number	2	6	6	64	60

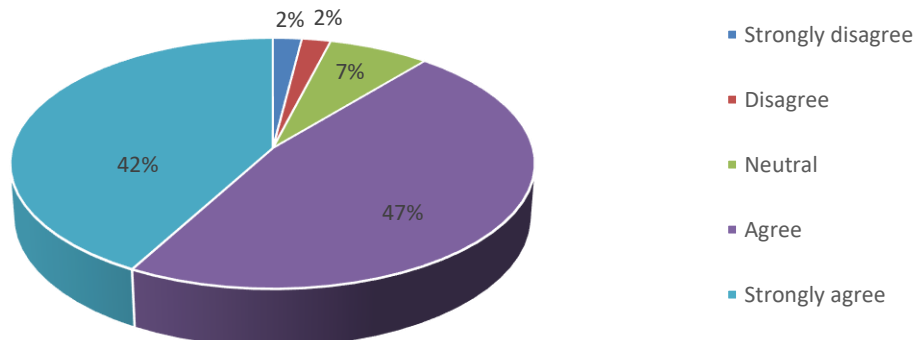
**Figure 11- The classrooms and Toilets/Washrooms are clean and well maintained.**



**Table 12: Clean drinking water/adequate power supply are available.**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	2%	7%	47%	42%
Number	3	3	10	64	58

**Figure 12- Clean drinking water/adequate power supply are available.**

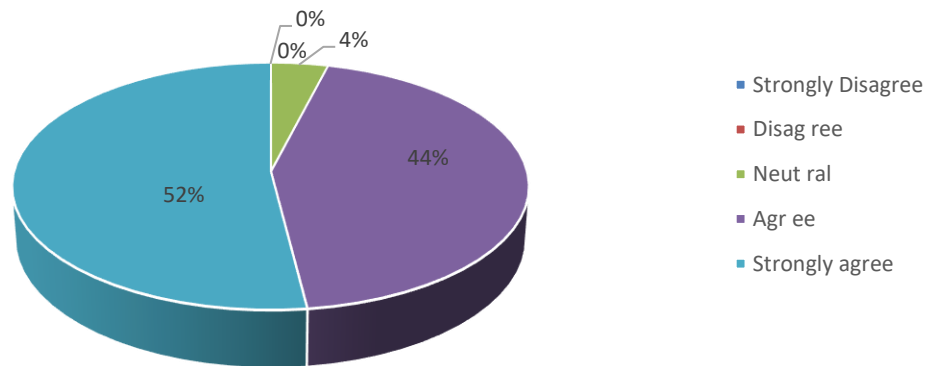


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**Table 13: The Student Grievances Redressal Cell and Sexual Harassment Cell exist in the university.**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	0%	0%	4%	44%	52%
Number	0	0	6	60	72

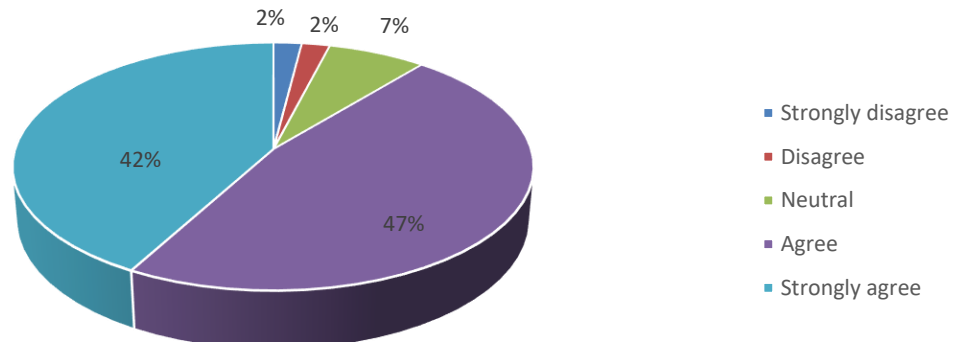
**Figure 13- The Student Grievances Redressal Cell and Sexual Harassment Cell exist in the institute.**



**Table 14: The functioning of Student Grievance Redressal Cell is satisfactory**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Percentage	2%	2%	7%	47%	42%
Number	3	3	10	64	58

**Figure 14- The functioning of Student Grievance Redressal Cell is satisfactory**

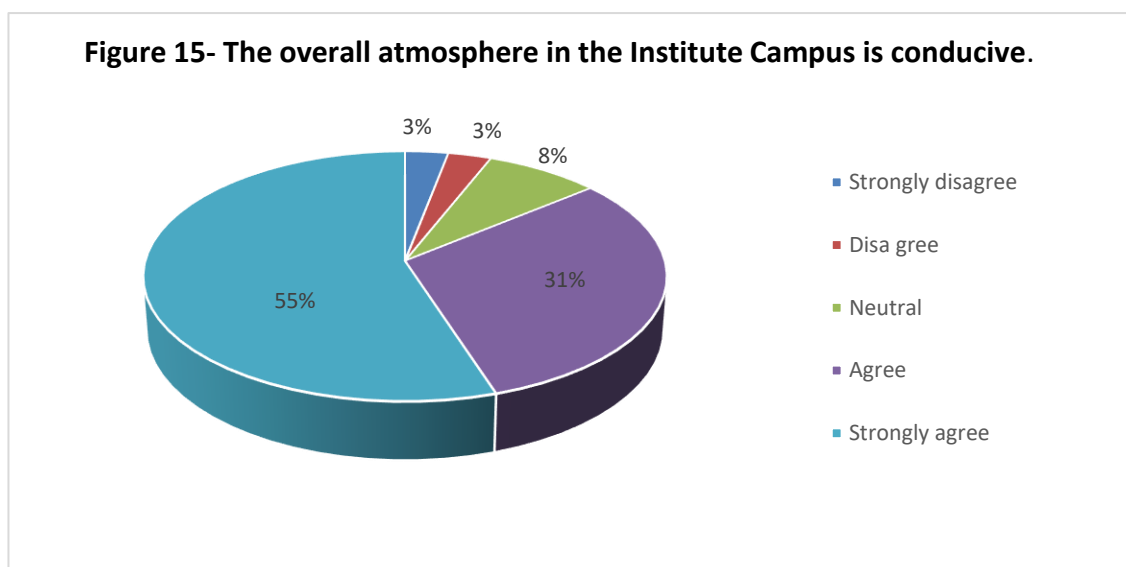




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**Table 15: The overall atmosphere in the Institute Campus is conducive**

Students' response	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>Percentage</b>	3%	3%	8%	31%	55%
<b>Number</b>	4	4	11	43	76



**STUDENTS FEEDBACK ANALYSIS**

The following points emerged from the analysis of students' feedback survey:

1. Most of the student are highly satisfied with the academic and research facilities.
2. Vast majority of the students are happy with the staff/library staff in the department.
3. Most of the students are happy with the facilities available in the campus.
4. Some students have sought additional support to enhance the outdoor Sports events
5. Students expressed satisfaction with the functioning of Student Grievances Redressal Cell.
6. Majority of the students agreed that overall atmosphere in the university campus is conducive.

**STUDENTS SUGGESTIONS**

- More Sports events should be organized.
- Information related to students should be available on online notice board
- Books apart from curriculum like Novels related to fiction need to be added.
- Students should be made more aware of availability of Student Counsellor.

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The feedback & suggestions obtained are discussed with the higher authorities and the issues of special concerns are addressed and discussed in the in-house meetings for the action.

**ACTION TAKEN**

1. COLOSSUS 2024, an Annual Sports Meet from 18th to 20<sup>th</sup> April 2024 including both Indoor and Outdoor sports has been organized for the MBS SPA students.
2. Some Books are purchased and some are in process for library as per the requirement of students and faculty members
3. New Projectors of better quality were installed in the classrooms to use different teaching aids which helps students in better learning and understanding.
4. Efforts have been made to improve the internet and Wi-Fi facilities in the campus.
5. More of Site visits are conducted, also teachers are asked to undertake more experiential teaching learning process.

